

Trident offers web-based training courses – at no cost to your employees! Select from our extensive course list for each user. Courses cover topics within the areas of law enforcement, human resources, safety and environmental, management, productivity, and customer service.

Corrections Training

Alcohol Abuse Emergencies in Jails
Basic Jail Security Principles
Booking & Admissions
Classification of Inmates
Contraband Control
Dealing With Stress
Disciplinary Procedures
Drug Withdrawal in Jail
Employee Confidential Records
Escort of Inmates
Ethical Behavior for Corrections Officers
Fire Prevention & Response Plan for Jails
Handling Medical-Related Issues
Inmate Correspondence
Inmate Employment
Inmate Record-Keeping
Introduction to Jail Liability
Jail Release Procedures
Jail Risk Management
Juvenile Corrections
Medical Problems of Female Inmates
Mental Health in Jails
Nutritional Standards for Corrections
Patrol Procedures in Jail
Riot Response for Corrections
Suicide Prevention
Supervising Inmates
Supervising Inmates in Dining Areas
Understanding Hostage Incidents
Use of Force – Corrections Training
Written Communications & Reporting

Customer Service

A Welcoming Customer Culture
Handling Difficult Customers

Financial Management

An Introduction to Requests for Proposal

Health

Pandemic Planning – Elements of the Plan
Pandemic Planning – The Planning Organization
Understanding Pre-Diabetes

Human Resources

Bullying in Schools
Bullying in Schools – Changing Behaviors

Bullying in the Workplace
Confidentiality & Professionalism for Schools
Cyber Bullying
Diversity in the Workplace
Employee Recognition
Employee Retention
Ethical Behavior
Ethical Behavior for Elected Officials
Handling Angry Employees
Leadership vs. Management
Managing Risk in an Aging Workforce
Paraprofessionals Roles & Responsibilities
Parental Responsibility & Youth Sports
Recruiting Excellent Employees
Sexual Harassment Training – Harassment Awareness
Sexual Harassment Training for Managers
The Risks of Social Media
Understanding Child Neglect for Volunteers
Understanding Domestic Abuse for Volunteers
Understanding the Family & Medical Leave Act
Workplace Anger
Workplace Violence Prevention

Information Technology

Microsoft Excel Basics
Microsoft Outlook Basics
Microsoft Windows XP Basics
Microsoft Word Basics

Law Enforcement

Arrest Procedures
Bomb Threat Response
Child Abuse Investigation
Community Policing
Conflict & Dispute Resolution for Law Enforcement
Crisis Management for Law Enforcement
Critical Incident Response
Crowd Control
Crowd Management
Dealing with Intoxicated Individuals
Dispatcher Training
Ethics in Law Enforcement
Evidence Collection, Control & Storage
Handling Domestic Abuse Calls

Handling Missing Children Calls for Dispatchers
Handling Robbery Calls
Interviews & Interrogations
Introduction to Gangs
K9 Operations
Law Enforcement Liability
Litigation Procedures
Managing Traffic Stops
Mass Fatality Incident Response
Off-Duty Conduct & Powers of Arrest
Presenting Effective Testimony in a Courtroom
Racial Profiling
Racial Profiling for Missouri
Risk Management for Law Enforcement
Safeguarding Your Community from Terrorism
School Emergencies & Law Enforcement
School Liaison Officers
Stress Management for Dispatchers
Suicide Awareness for Law Enforcement
Understanding Mental Illness for Law Enforcement
Use of Force – Law Enforcement
Using Oleoresin Capsicum
Vehicular Pursuit
Working with Minority Communities
Youth Violence in the Community

Management

Business Continuity
Crisis Management
Dealing with the Media
Disciplinary Action & Procedures
Drug & Alcohol Awareness
Generational Differences
Meeting Management
Parliamentary Procedures
Performance Management
Press Conference & Briefing Basics
Providing Effective Orientations
Supervisor Skills 101
Supervisor Skills 201
Training for Small Communities
Transition from Peer to Supervisor

Productivity

Basic Telephone Skills
Business Writing Basics
Communication Skills
Computer Security Basics
Developing Effective Communication Skills

Effective Presentation Basics
Enhancing Work Relationships
Goal Setting Skills
Keeping Your Cool
Personal Professionalism
Time Management Skills
Work Environment Flexibility
Writing an Effective E-Mail

Safety & Environmental

Absorbents & Spills
Advanced Defensive Driving Techniques
Back Injuries
Basic First Aid
Bloodborne Pathogens & Other Hazardous Materials
Cemetery Maintenance
Chain Saw Safety
Chemicals & MSDS
Commercial Motor Vehicle Safety
Confined Spaces
Dealing with Cold Stress
Dealing with Heat Stress
Defensive Driving Basics
Designing & Maintaining Safe Playgrounds
Electrical & Fire Safety
Emergency Preparation & Egress
Equipment Safety
Fighting in Schools: Prevention & Intervention
Forklift Safety
Investigating Incidents
Kitchen Equipment Safety
Ladder Safety
Lawn Care Equipment Safety
Lock Out/Tag Out
Means of Egress
Personal Injury in the Workplace
Personal Protective Equipment
Power Tool Safety
Preventing Accidents in the Workplace
Preventing Slips, Trips & Falls in Local Government
Preventing Slips, Trips & Falls in Schools
Respirators & Air Quality
Snow & Ice Management
Trench Safety
Understanding Carpal Tunnel Syndrome
Understanding the MUTCD
Work Zone Safety for Local Governments
Workplace Ergonomics